Gloucestershire Health and Care
NHS Foundation Trust

Saint John's CE Primary School

Mental Health Support Teams in Schools | Information for Parents

Schools play an important role in supporting the wellbeing of children and young people at a time when they are experiencing lots of physical, emotional and social changes. For some children, this stage of growing up can sometimes become overwhelming or difficult to manage, and it can be made worse by life events such as changing schools, exams, challenging home circumstances, bullying or difficult friendships.

Mental Health Support Teams have been put into schools across Gloucestershire to tackle these challenges by helping young people to feel more resilient, arming them with techniques to look after themselves and strategies to help them cope better with life's ups and downs. The teams will also support parents and teachers with information and tips about how best to help children and young people who are experiencing difficulties.

The teams are made up of Education Mental Health Practitioners, Senior Mental Health Practitioners, Whole School Approach Practitioners, Let's Talk Well Counsellors and Team Managers. They will travel to each school for meetings with staff to discuss any children and young people they think may benefit from their support.

If you are concerned about your child and would like some support, please contact **Debbie Kimber,** SENCO – via the office - for an initial discussion. They will be in touch with our teams regularly.

When a school notices a child is struggling with day-to-day worries, an initial discussion with the team will take place to ensure this form of support is the most appropriate way forward.

If the young person is at **primary school**, their parents and/or carers will be contacted and asked to agree consent prior to any support being started with their child.

The only reason we may not be able to keep things confidential is if we believe a child, young person or someone else is at serious risk of harm.

During our sessions we may identify some children or young people who may benefit from specialist support. We will ensure that young people are aware that any recommendations for specialist support will be discussed with parents or a responsible person before making any onward referral. In exceptional circumstances we may share information with appropriate authorities without your knowledge, such as if we believe a child, young person or someone else is at serious risk of harm, or if information is required by law (such as a court order). YMM follows rigorous organisational policies and procedures to protect personal data and maintain confidentiality.

If you would prefer that your child was not discussed with our team, should they experience difficulties, you can opt out of this service by contacting your Mental Health School Lead above. Your child will still have access to all the usual statutory support within your school. Please note: if you choose to opt out of the school discussing concerns with YMM we may still see secondary aged children asking for support themselves.

Updated by YMM October 2025, with communications in November 2026