

Parent/Carer Survey – Autumn 2022

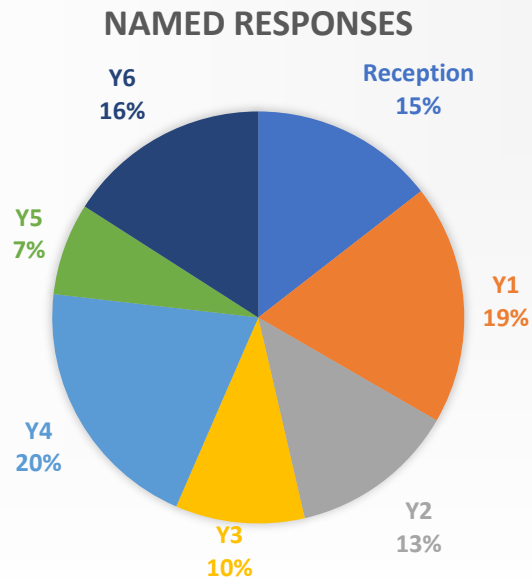
In the Autumn Term, we asked for parent/carers feedback through a survey. Families were asked to respond, either via email or through paper copies which were provided for every child at Saint John's. Families could respond differently for each child, ensuring that we understood the different perspectives that might occur within a family of more than one child at the school. The survey could be anonymous and given in at the office, but most families chose to return the paper survey to the class teacher, having marked the year group on the form. In that way, we were able to see the responses in more detail and this has helped us see where both the successes and the areas for development lie.

The questions are those that Ofsted ask during an inspection, despite the potential difficulty with the wording of some of the questions. Some parents/carers asked for a little more explanation to the questions but we kept the survey simple and in the same style as the Ofsted, so that a clear comparison could be made.

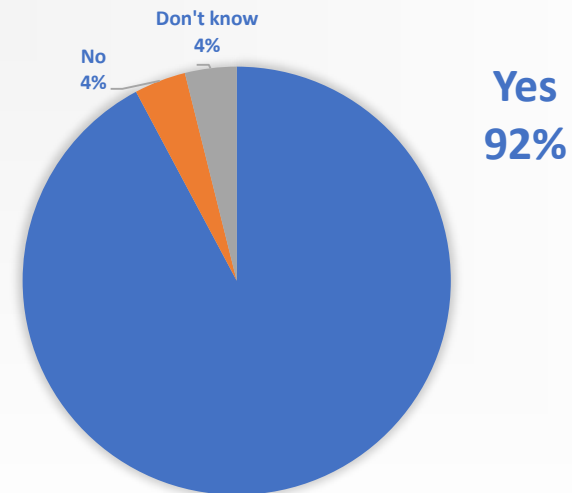
There are ten questions with a choice of five responses: strongly agree, agree, disagree, strongly disagree, don't know.

In addition, there is space for comments at the end and a final question: Would you recommend Saint John's to others?

The pie charts in this report give an overview of the answers and we hope that this representation helps everyone to understand the responses which we have received.



WOULD YOU RECOMMEND SAINT JOHN'S?



Please do be in touch if you have any questions regarding this report.

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Strongly Agree

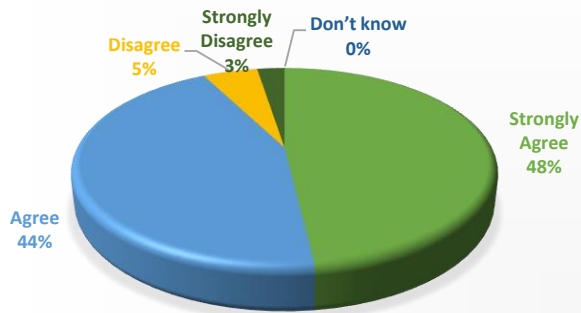
Agree

Disagree

Strongly Disagree

Don't Know

Q1 MY CHILD IS HAPPY AT SAINT JOHN'S



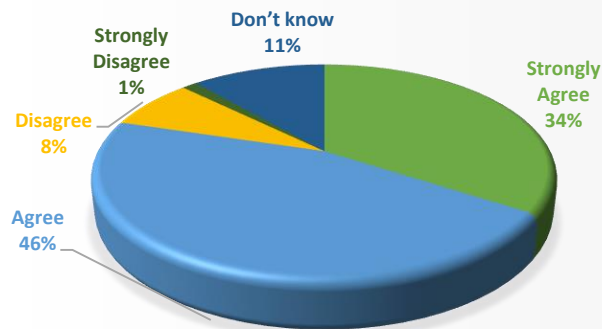
Q2 MY CHILD FEELS SAFE AT SAINT JOHN'S



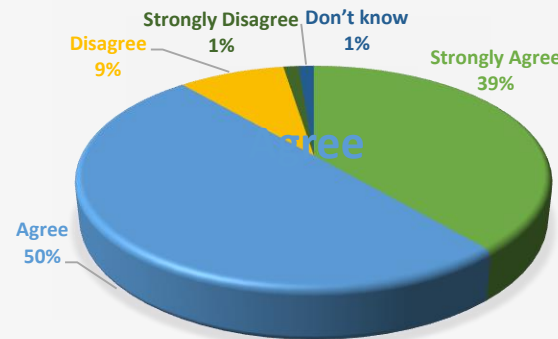
Q3 SAINT JOHN'S MAKES ME AWARE OF WHAT MY CHILD WILL LEARN DURING THE YEAR.



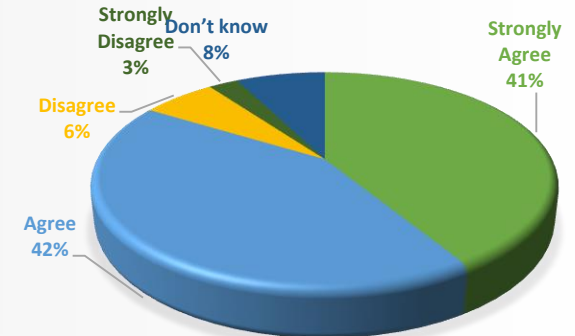
Q4 SAINT JOHN'S HAS HIGH EXPECTATIONS FOR MY CHILD.



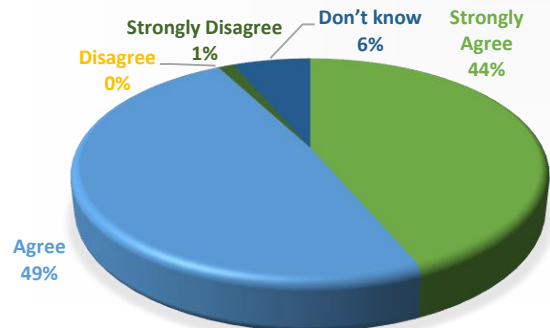
Q5 SAINT JOHN'S LETS ME KNOW HOW MY CHILD IS DOING.



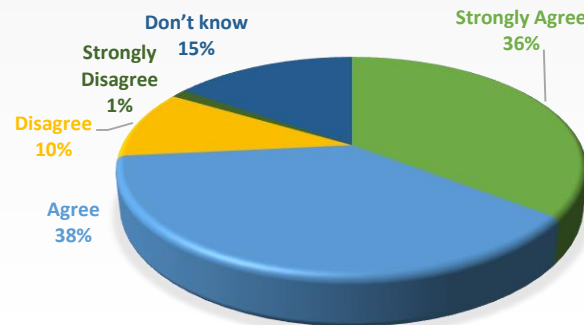
Q6 SAINT JOHN'S SUPPORTS MY CHILD'S PERSONAL DEVELOPMENT



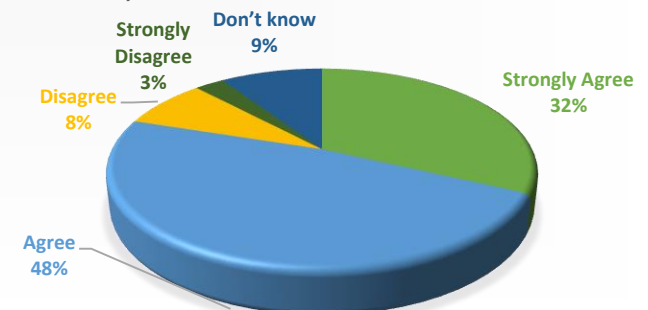
Q7 THE PUPILS AT SAINT JOHN'S ARE WELL BEHAVED



Q9 SAINT JOHN'S BEHAVIOUR PROCEDURES ARE CLEAR TO PARENTS



Q10 WHEN I HAVE RAISED CONCERNS WITH THE SCHOOL, THEY HAVE BEEN DEALT WITH PROPERLY



Reflections:

We are hugely encouraged by the responses provided by our Saint John's community. The number of responses was high and it was brilliant to receive so much feedback from parents and carers.

We are also very pleased with the positivity to the ten questions – such a high percentage of the responses are either strongly agree or agree – and we feel this is a recognition of the work that we are doing to ensure our children flourish at Saint John's.

Of course, there are always things to learn and to improve. Our key area for development is around ensuring that parents and carers KNOW about our policies and procedures. We have a plan to communicate the improvements that we have been making, particularly to the areas around management of behaviours and attitudes.

Since returning to school after Covid, we have been reviewing systems, training and discussing with staff, talking to pupils and meeting with parents. The original/current "Behaviour Policy" is being completely overhauled and the revised policy and practice reflect far better the ways that all schools, and specifically Saint John's, manage and support pupil behaviour.

We feel sure that, with the publication of our systems and practices, as well as making sure pupils and parents know how to raise concerns and what will happen as a result, we will be able to work ever closer with all those in our community. However, we know it will be essential to continue to review and assess the impact of our arrangements and to listen to pupil, staff and parent voice to ensure we are doing all that we can.

The responses to Question 8 raised the most questions:

Is there a clear understanding of what bullying is?

Why respond with "Don't know"?

- because we have no bullying concerns...?
- because we don't know how bullying, when it happens, is dealt with...?

What about those who "Disagree/Strongly Disagree"?

We need to ensure that parents know what we do when dealing with bullying: we need to provide better information, whilst recognising that it is not appropriate to inform parent of all decisions made.

